



## City Services Reference Guide

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### Utility Billing

- Online: <https://ipn.paymentus.com/rotp/brea>
- Pay-by-Phone: 877-543-8356
- Payment Drop Box: Located at the Brea Civic & Cultural Center (corner of Birch St. and Randolph Ave.) in the circular driveway along Birch St.

### Business License

- Online: <https://Brea.HdlGov.com>
- Pay-by-Phone: 714-886-6314

### Building & Safety

- General Inquiries: 714-671-4406
- Parking Permits
  - Online: [cityofbrea.net/parkingpermits](http://cityofbrea.net/parkingpermits)
  - Phone: 714-671-4406
- Building Permit Submittals
  - Email: [breabuildingpermits@cityofbrea.net](mailto:breabuildingpermits@cityofbrea.net)
  - Phone: 714-671-4406
- Inspection Line: 714-990-7668

### Accounts Receivable

- Pay-by-Mail: City of Brea  
Attn: Accounts Receivable  
1 Civic Center Circle  
Brea, CA 92821
- Pay-by-Phone: 714-990-7678

### City Clerk's Office

- Information on Claims, Records Request, Subpoenas, Agendas: 714-990-7756

### Civic Center Reception Desk

- Phone: 714-990-7600

### City Manager/City Council Inquiries

- Phone: 714-990-7711

## **Community Services**

- Administration: 714-990-7738
- Brea Art Gallery: 714-671-3601
- Brea Community Center: 714-990-7100
- Curtis Theatre: 714-990-7213
- Senior Center: 714-990-7750
- Program/Class Registration: [brearec.com](http://brearec.com)

## **Fire Department**

- Reporting an emergency: Call or text 9-1-1
- Administration: 714-990-7655

## **Housing & Economic Development Divisions**

- Phone: 714-671-4448

## **Planning Division**

- Phone: 714-990-7674
  - General Questions
  - Zoning
  - Plan Review
- Email: [planning@cityofbrea.net](mailto:planning@cityofbrea.net)

## **Police Department**

- Reporting an emergency: Call or text 9-1-1
- Reporting a crime, suspicious activity, or other incident: 714-990-7911
- Other business: 714-990-7626

## **Public Works Department**

- City Service Yard: 714-990-7691
- Encroachment Permits
  - Email: [pwencroachmentpermit@ci.brea.ca.us](mailto:pwencroachmentpermit@ci.brea.ca.us)
- Engineering
  - Email: [christyd@cityofbrea.net](mailto:christyd@cityofbrea.net)
  - Phone: 714-990-7667